



In order to better serve our customers, we have recently changed out business management software. You will now be able to access your account on our website.

Online Customer Portal



Update contact information



Set up auto-pay



Make a payment via credit card or echeck



Select email delivery for invoices

In order for you to access our Customer Portal you will need to have your customer # found at the top of your invoice along with your billing zip code. Please contact Alexandria Eley at 704-423-1138 if you should need assistance.

Access the Customer Portal at: <https://sonitrolcarolinas.com/pay>

Before You

Start

Select Setup New Account and follow the instructions. After you've entered your information you will receive an email to activate your account. You will then be able to login!

A 3% processing fee will be added to all credit card payments.